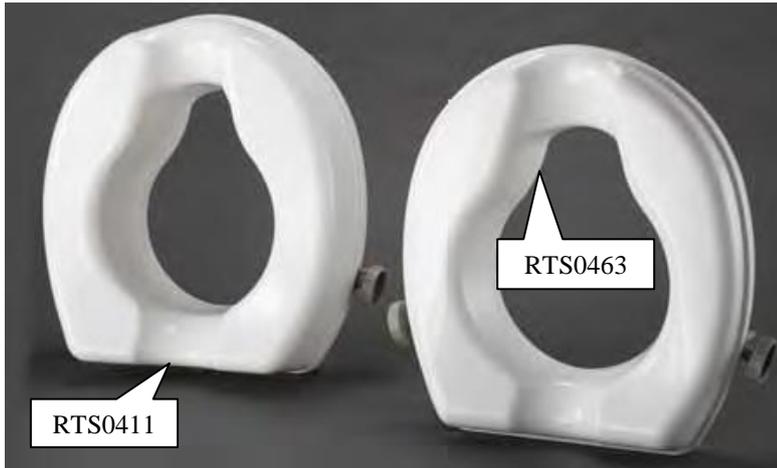


## User Instruction for the Deluxe Raised Toilet Seat Range

**50 mm = RTS0463 or RTS0463L (with lid)**  
**100mm = RTS04111 or RTS04111L (with lid)**

### 1. Introduction

Your Raised Toilet Seat is constructed from recyclable Poly Propylene plastic and the support brackets are Nylon. It is easy to clean, as material is resistant to stains and odour. It is easy to fit, secured with two adjustable brackets and a retaining front lip. The product is lightweight and strong, with a glossy surface appearance.



Bracket/hand-wheel



Product specification	
RTS0463	50mm
RTS0463L	50mm
RTS04111	100mm
RTS04111L	100mm
<b>Maximum user weight</b>	<b>190 KG</b> (30 Stone)

### 2. Contents

- Raised Toilet Seat and hand wheel Set
- User Instructions (this leaflet)

### 3. Assembly Instructions

- Carefully unpack and examine the product to ensure that it is complete.
- Before use, check for any signs of damage. If damaged contact your supplier to exchange and refrain from using the product.
- Slide the adjustable brackets into the mating slot and turn clockwise until the threads engage only – do not tighten any further at this stage.
- Lift the existing toilet seat up.
- Locate the RTS with the brackets to the underside directly over the toilet bowl with the narrow cut-out to the front and the brackets to the rear.
- Lower Raised Toilet Seat onto the toilet bowl, ensuring the front lip is forward and outside the bowl.
- Position the seat with the front lip on the seat against the outside front of the bowl.

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- Proceed to tighten both hand-wheels until seat is secure. Ensure the RTS is located centrally to the toilet bowl (note both hand-wheels can aid this positioning by adjustment allowing for a small amount of sideways movement)

#### **4. Correct Use**

- We recommend that you regularly check your seat, ensuring that the hand-wheels are tight and the seat remains evenly positioned on the bowl. If you suspect that your seat has moved out of position, please follow the instructions above to move your seat back into the correct position and retighten all fitments.
- Under no circumstances must you stand on the seat or allow others to do so as this is highly dangerous and will compromise the safety of the user.
- If you have to remove the Raised Toilet Seat for any reason, please ensure that you follow the installation instructions again fully before using. Failure to do so could not compromise the safety of the user.

#### **5. Cleaning**

- Clean your seat using a mild disinfectant or an antibacterial cleaning agent.
- Please check the suitability of the product before use. Do not use abrasive cleaners as this will permanently damage the surface and invalidate any warranty. Do not use any form of solvent as this will damage the surface and weaken the product and again invalidate any warranty.
- The seat is designed as a disposable item and is not suitable for industrial cleaning and reissue.
- Dry your seat thoroughly before use.

#### **6. Maintenance Requirements**

- The product should be checked on a regular basis for damage or wear and tear. Should damage be evident, then the user should refrain from using the product until advice has been sought from the supplier. Any undue signs of damage should be noted and reported to the supplier in the first instance.

#### **7. Warning**

- This product is intended for users of a maximum of 190 kg/30 stone in weight.
- Please check that the toilet seat to which the Deluxe Raised Toilet Seat is fitted to is safe and secure. If in any doubt, contact a competent installer of sanitary fitments.
- We recommend that a full risk assessment is carried out before use.

#### **8. Warranty**

This product carries a 12 month warranty from the date of purchase against manufacturing defects. Damage from misuse is not covered. This warranty does not affect your statutory rights. As manufacturers we cannot specify expected product life as this is based on the level of usage.

#### **9. Disposal Instructions**

- Appropriate hygiene standards should be applied before disposal to reduce the risk of infection.
- Materials used are essentially non hazardous and can be disposed of appropriately.

#### **10. Contact Details**

We have attempted to cover most eventualities, however if you have any specific queries, please contact:

Cefndy Healthcare  
Cefndy Road  
Rhyl  
Denbighshire  
LL18 2HG  
Tel: 0044 1745 343877 (Quality Assurance Dept)  
E-mail: [cefndy.sales@denbighshire.gov.uk](mailto:cefndy.sales@denbighshire.gov.uk)